

EST. 2007 · NAIROBI, KENYA

Building Digital Systems That *Transform Africa*

For more than eighteen years, Wonderkid has partnered with governments, regulators, utilities and development agencies across the continent to solve complex operational challenges through technology — improving service delivery, accountability and operational excellence at scale.

18+

YEARS OF DELIVERY

26+

UTILITIES SERVED

485K+

ACTIVE SERVICE
CONNECTIONS

\$50M+

ANNUAL REVENUE
PROCESSED

18M+

BENEFICIARIES
REACHED

5+

AFRICAN COUNTRIES

Technology should solve real institutional challenges and improve people's lives.

Founded in 2007, Wonderkid began with a simple conviction: that technology, applied with discipline and deep sector understanding, can transform the way institutions serve people. That belief has guided every project we have delivered over the past eighteen years.

From our earliest engagements in judicial case management and legal information systems, we have evolved into a trusted technology partner for organizations navigating complex digital transformation — across governance, justice, healthcare, infrastructure and utilities.

Our work spans East, West and Southern Africa, and our platforms today support millions of users and customers across multiple countries — enabling institutions to modernize operations and improve service delivery at scale.

Eight core capability areas

01 Enterprise Digital Transformation

Modernizing business processes through technology-enabled transformation.

- Business process analysis and re-engineering
- Enterprise systems design
- Workflow automation
- Change management
- Digital transformation strategy
- Organizational digitization

03 Workflow Automation & Case Management

Workflow-driven platforms managing the full lifecycle of transactions, complaints, cases and approvals.

- Workflow routing and escalation management
- SLA monitoring
- Role-based access control
- Reporting and analytics

05 Mobile Technologies & Field Operations

Mobile-first solutions for field teams operating in challenging environments.

- Mobile data collection and survey systems
- Field inspections and asset verification
- GIS-enabled applications
- Offline-first mobile applications
- Workforce management solutions

07 Systems Integration

Integrated digital ecosystems that connect people, processes and technology.

- API development and enterprise integration
- Mobile money integration
- Third-party platform integration
- Cloud deployment
- Data synchronization and secure information exchange

02 Enterprise Information Management Systems

Large-scale information systems supporting critical business and government functions.

- Case management systems
- Records management systems
- Regulatory information systems
- Customer information systems
- Grievance management systems
- Monitoring and evaluation systems
- Compliance and reporting platforms

04 Citizen Engagement & Digital Service Delivery

Platforms that strengthen accountability between institutions and the communities they serve.

- Citizen feedback systems
- Complaint management systems
- Mobile engagement platforms
- SMS and USSD services
- Self-service portals
- Community engagement solutions

06 Data Analytics, Monitoring & Evaluation

Systems that transform operational data into actionable insights.

- Monitoring and evaluation systems
- Executive dashboards
- Performance and regulatory reporting
- KPI tracking and data visualization
- Decision-support systems

08 Artificial Intelligence Integration

Embedding AI across our platforms to turn operational data into foresight and assist every user in real time — powered by **Alpha**, our in-platform AI agent.

- Alpha AI agent — instant answers and in-context help
- Deep AI data analytics across operational data
- Predictive modelling and anomaly detection
- Natural-language querying of dashboards

Deep expertise across critical sectors

Governance & Public Administration

Wonderkid has worked with national and county governments to digitize operations, improve accountability and strengthen citizen engagement.

PROJECT

County Government of Bungoma

Development of an Integrated County Operations Management System and Citizen Feedback Platform that automated internal government workflows while providing structured citizen engagement channels.

- Workflow automation
- Citizen engagement
- Performance management
- Executive reporting
- Mobile feedback collection

PROJECT

World Bank eGRM — KISIP II

Development of a grievance redress mechanism supporting accountability, transparency and citizen participation within a national urban development programme.

- Grievance redress
- Accountability frameworks
- Citizen participation
- Transparency systems

Justice, Legal & Regulatory Systems

Wonderkid possesses unique expertise in legally sensitive information systems and process-driven platforms where audit trails and access control are paramount.

PROJECT

Kenya Judiciary

Participation in requirements gathering and system specification for the Judiciary Case Track System.

- Case management
- Workflow design
- Records management
- Access control
- Audit trails
- Document management

PROJECT

Kenya Law

Design and development of KenyaLaw.org, the country's premier digital legal information platform and repository of legislation and case law.

- Digital repositories
- Knowledge management
- Search systems
- Content management
- Legal information systems

Health, development & infrastructure

Health & Development

Wonderkid has delivered information systems supporting national health and development initiatives.

PROJECT

National AIDS Control Council

Design and implementation of national monitoring, evaluation and reporting systems supporting Kenya's HIV/AIDS response programme.

National reporting systems

Monitoring and evaluation

Data management

Stakeholder coordination

Performance reporting

Water & Sanitation

Utilities remain Wonderkid's most mature area of expertise. Since 2012, the company has designed and implemented digital solutions across Kenya, Malawi, Liberia and Nigeria.

PROJECT

Utility Master Platform

A modular enterprise platform serving 26+ utilities across Africa — digitizing customer management, field operations, billing, workforce management, procurement and executive decision support.

Customer management

Field operations

Billing systems

Workforce management

Regulatory reporting

PROJECT

MajiVoice

A multi-channel customer engagement and grievance management platform that transformed accountability within Kenya's water sector.

Complaint management

Multi-channel engagement

SLA tracking

Regulatory compliance

What we bring to every engagement

Geographic Reach

Established 2007 · Active across 5 countries.

- Kenya
- Malawi
- Liberia
- Nigeria
- Tanzania / Zanzibar

Core Team Strengths

- Enterprise architecture
- Software engineering
- Legal process design
- ICT advisory
- Project management
- Change management
- Monitoring and evaluation
- Systems integration

Why Wonderkid

- 18+ years of delivery experience
- Multi-sector expertise across government, justice, health, development and infrastructure
- Proven African implementation experience
- Strong workflow and process automation capability
- Ability to build both enterprise platforms and citizen-facing systems
- Track record delivering donor-funded and government-funded programmes
- Long-term support and platform stewardship capability

Delivery Models

Bespoke Software Development

Custom-built systems designed to your exact operational requirements.

Software-as-a-Service (SaaS)

Hosted, managed platforms that can be rapidly deployed and scaled.

Managed Services

Ongoing operational support and stewardship for live platforms.

ICT Consulting

Strategic advisory on digital transformation, architecture and readiness.

Technical Assistance

Specialist expertise embedded within client teams and programmes.

Capacity Building & Training

Skills transfer and institutional strengthening for long-term sustainability.

PARTNER WITH US

Modernize operations and improve service delivery *at scale.*

ABOUT

A Kenyan technology and digital transformation company building enterprise information systems, workflow platforms and citizen engagement solutions across Africa since 2007.

NAVIGATION

[Our Story](#)
[What We Do](#)
[Sectors](#)
[Capacity](#)

HEADQUARTERED IN

Nairobi, Kenya
Operating across
East, West & Southern Africa